

The following illustration explains the different sections of your bill.



- 1 Account Summary** - summary of your charges for current billing period and additional charges such as credits, adjustments, and late fees.
- 2 Monthly Usage** - displays up to 24 months of your usage history.
- 3 Your Energy Insights** - explains your usage patterns and how usage has changed month over month, and year over year.
- 4 QR code** - scan this QR code to login and access your Interactive Bill, where you can find charge explanations and more personalized insights.
- 5 Paystub** - indicates what is due for the current billing period, and how you can submit your payment either by mail or online.



- 6 Meter Read** - shows your previous reading, current reading, and total energy used in the current billing period.
- 7 Charge Details** - explains a breakdown of utility charges, taxes and fees, and miscellaneous credits.
- 8 Avg kWh Per Day** - shows the average usage per day trend and compares your average usage from the previous year.
- 9 Important Messages** - provides important messages about your services and accounts.
- 10 Ways To Pay** - displays all of the available payment methods and contact information.

